**Windy Nook Primary School**

**Code of Conduct for Parents and Carers**

**A Guide to Supporting You and Your Child at Windy Nook Primary**

At **Windy Nook Primary School**, we believe that a strong, respectful partnership between home and school is key to every child’s success. We are committed to open communication and mutual support between parents, carers, and staff.

Together, we can help your child thrive; academically, socially, and emotionally. This guide outlines our expectations and how we can work together to create a positive, safe, and nurturing environment for all.

We want every child and family to feel welcome, safe, and supported at Windy Nook Primary. By following this guide, you’re helping us create a positive and respectful school community.

 **Working in Partnership**

We welcome and encourage parents and carers to be actively involved in school life. A strong home-school relationship helps children develop the skills and confidence they need for the future.

This guide sets out:

* What we ask of you as a parent or carer
* How we can work together to resolve concerns
* The standards of behaviour we expect from all adults on school premises

**Key Responsibilities for Parents and Carers**

Please help us by ensuring that you:

* Ensure your child arrives on time and is collected promptly. Let us know if you’re running late or if someone else is collecting your child.
* Keep all contact, consent, and medical information up to date.
* Make sure your child is dressed appropriately for school activities.
* Maintain regular communication with your child’s teacher and attend meetings, workshops, and events where possible.
* Share any concerns with us. We are always here to help.
* Follow the school’s complaints procedure if you wish to raise a formal concern.

**Our Expectations of Parents and Carers**

We ask all parents and carers to:

* Respect the caring ethos and values of the school.
* Understand that a strong partnership between parents and teachers is essential for the benefit of all children.
* Show through your own behaviour that everyone in the school community deserves respect and set a positive example in both speech and actions.
* Remain calm and respectful, even if a concern arises due to a staff member’s oversight, keeping in mind that we are all working together in the best interests of your child.
* Approach school staff directly to raise any concerns and give them the opportunity to help resolve the issue.
* Work collaboratively with the school to build positive relationships with staff.
* Accept that children cannot be moved to a different class at the request of a parent.
* Seek to understand both your child’s account and the school’s perspective in order to reach a peaceful and fair resolution.
* Support the school by addressing your child’s behaviour, especially when it may lead to conflict.
* Avoid using school staff as a threat when managing your child’s behaviour.

 **Unacceptable Behaviour**

To maintain a safe and respectful environment, the following behaviours will not be tolerated:

* Disruptive or threatening behaviour on school grounds.
* Use of offensive language or aggressive behaviour.
* Physical aggression or threats towards staff, pupils, other parents, governors or visitors.
* Damage to school property.
* Abusive or threatening messages via email, letter, phone, or social media.
* Defamatory or offensive comments about the school community online through social media sites.
* Here’s a revised version of those two statements, keeping the meaning clear and professional while using more approachable language:
* Physical aggression towards any adult or child is strictly prohibited. This includes physically disciplining your own child while on school premises.
* Disciplining or correcting another person’s child. Any concerns should be raised with a member of staff.
* Smoking, alcohol, or drug use on school property.
* Bringing dogs onto school grounds (except assistance dogs).

***Persistent breaches may result in restricted access to the school site.***

**Social Media and Online Conduct**

We understand that social media is a part of everyday life.

We expect all parents and carers ensure that their child understands the school’s expectations and responsibilities, especially regarding the appropriate use of social media.Cyberbullying or public humiliation via social media will be treated as a serious incident.

We ask that you and your child:

* Do not post negative or defamatory comments about the school, staff, pupils, or other parents.
* Raise concerns through the proper channels. Speak to your child’s teacher, the Headteacher, or the Chair of Governors.
* Remove any inappropriate content immediately if requested.
* Understand that serious misuse will be reported to the appropriate 'report abuse' section of the network site and may result in legal action or school sanctions.

**Dress Code for Visitors**

All adults visiting the school should dress appropriately. Please avoid clothing that may be:

* Offensive or inappropriate
* Overly revealing
* Displaying controversial slogans or imagery

**Photos and Videos**

To protect all children:

* Photos or videos may only be taken under staff supervision and should only feature your own child.
* Images must **not** be shared on social media.

**School Security**

To keep everyone safe:

* All visitors must sign in and wear a visible visitor badge.
* Visitors without an enhanced DBS check will be supervised at all times.